

PRESS RELEASE

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ASC Releases New Version of MARATHON EVO*lite* to Improve Recording for Smaller Businesses

Hybrid recording and enhanced functionality now available

Hoesbach/Germany, August 10, 2006 – ASC (www.asctelecom.com), a leading provider of communications recording and quality monitoring solutions for contact centers, financial institutions, and public-safety and government organizations, today announced a new version of MARATHON EVO*lite*, a recorder designed to meet the demands of small and medium-sized businesses. It now offers hybrid recording (mixed VoIP and TDM) in one rack-mountable 19" chassis.

The world's first Linux-based communications recorder, MARATHON EVO*lite* provides power, reliability, security and open-source flexibility in a cost-effective package. Built for organizations with up to 60 phone lines, the system is specially designed for future expansion and scalability, and protects the customer's investment by growing with demand.

The new version offers online storage of up to 175,000 recording hours and may be equipped with IOMEGA or DVD-RAM drives for long-term archiving. Mirrored and hot-swap hard disks provide optimal data security.

"MARATHON EVO*lite* is ideal for customers with a limited number of telephone lines. The product meets the highest technological and security standards yet, and is easy to install and use," said Anton Greiersen, Vice President of Global Sales at ASC. "Of course, all ASC applications, such as search-and-retrieval or remote playback, may be performed with the recorder."

MARATHON EVO*lite* provides a tailored communications recording solution to fit the unique requirements of any business by combining selective, rules-based, bulk and record-on-demand solutions. The system helps organizations comply with strict regulatory requirements for the recording of phone, VoIP and radio conversations.

With a scaleable channel array, MARATHON EVO^{lite} captures and records all customer interactions from four up to 60 channels simultaneously and may be configured to record, live monitor and archive diverse communications from one location. It also provides the flexibility to connect multiple recording platforms, departments or locations, with data automatically transferred to the central INTERACTION server.

About ASC

ASC, headquartered in Hoesbach, Germany, is a leading global provider of integrated communications recording and quality monitoring solutions for contact centers, financial institutions, and public safety and government organizations. With more than 40 years experience in the communications industry, ASC has over 20,000 installations in more than 60 countries.

Focused on quality, liability and risk management, ASC's communications recording solutions preserve, evaluate and analyze all customer interactions by telephone (including VoIP), fax, e-mail, web chat/browsing and desktop computer activity in both traditional and web-based environments.

ASC's quality monitoring solutions improve the performance of contact center agents and the entire customer experience. The browser-based products are easy to access, use and deploy, and increase productivity and customer loyalty while decreasing staff turnover and security risks.

With subsidiary companies in the United States, United Kingdom, France, Switzerland, Hong Kong and Singapore, and selected distribution partners, ASC integrates with leading providers including Alcatel, Avaya, Cisco, Mitel, NEC, NextiraOne, Nortel, Siemens and T-Systems, allowing customers to easily implement ASC solutions in almost every environment.

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